

American Red Cross

Pioneer Valley Chapter

*Fiscal Year 2007
Annual Report*



506 Cottage St. Springfield, MA 01104
Phone: 413-737-4306
Fax: 413-785-0929
www.redcrosspioneervalley.org

The Mission of The American Red Cross

The American Red Cross, a humanitarian organization, led by volunteers and guided by its Congressional Charter and the Fundamental Principles of the International Red Cross Movement, will provide relief to victims of disaster and help people prevent, prepare for, and respond to emergencies.

FY2007 Service Delivery

From the very beginning of our fiscal year, the Pioneer Valley Chapter was faced with an extraordinarily busy fire season. By early December we had assisted more than triple the number of individuals served during the same time period the previous year, and our local disaster relief budget was seriously strained. Strong community support provided the critical funds necessary for the Pioneer Valley Chapter to fulfill its mission to serve our communities.

Disaster Response-Local volunteers led the way in assisting with a number of regional and national response efforts, traveling throughout New England and New York and as far away as Texas and Washington state. Immediate assistance was also provided to victims of local fires who were in need of food, clothing, shelter and emotional support. In addition, the Chapter provided 24/7 assistance to emergency personnel and evacuees during a local hazardous materials incident in November. Red Cross clients are also provided with assistance in the development of a recovery plan, including information about support services available from state and local government and other community organizations.

Local Disasters responded to: 85 Individuals affected: 699 Families affected: 218

Preparedness & Training-The American Red Cross is the recognized premier provider of first aid, CPR, swimming and water safety, HIV/AIDS prevention education, mission related care-giving and other health and safety programs, including Certified Nurse Assistant and Home Health Aide Training.

Trained in First Aid & CPR: 7,645 Trained in mission related care-giving: 498
Trained in aquatics: 434 Trained in disaster response: 292

Volunteer Services-The American Red Cross depends on volunteers to carry on our humanitarian work. Volunteers work in disaster relief, teach health and safety programs, provide administrative support and much more.

Number of volunteers with chapter: 1,471 Ratio of paid staff to volunteers: 1 to 27

People's Center- In 1987, this free clothing store was established for the homeless and working poor in Springfield. The Center provides thousands of men, women, and children with clothing, blankets, shoes and other related items in an atmosphere that is designed to preserve dignity and provide support in times of trouble.

People served: 14,386 Toys Distributed: 675

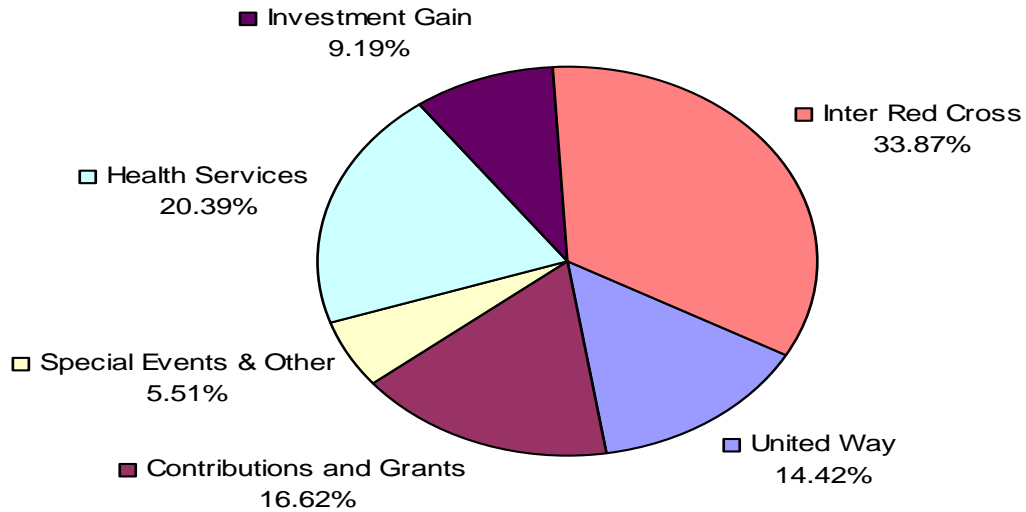
Armed Forces Emergency Services-Pioneer Valley Chapter caseworkers are available 24 hours a day to meet the special needs of the family members of active military personnel, providing a vital emergency link for members of the U.S. Armed Forces with their loved ones back home.

AFES cases served: 405 Financial aid cases: 11

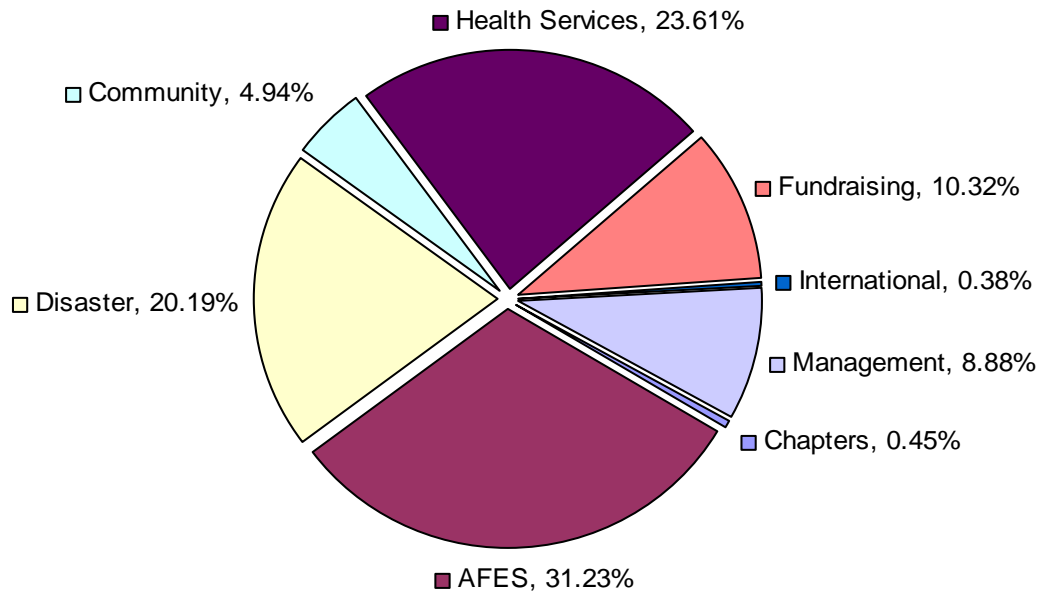
Emergency Services Call Center- The Chapter is home to the largest, chapter-based American Red Cross Emergency Services Call Center in the United States. The Center dispatches Disaster Action Teams for the entire Los Angeles basin, activates Client Assistance cards for the Greater New York City Chapter and provides a range of services for nearly 90 chapters in twenty-four states, across all four mainland U.S time zones.

Total Cases: 27,152

Fiscal Year 2007 Operating Revenue \$2,287,559



Fiscal Year 2007 Expenses \$2,140,351



The accounting firm of Meyers Brothers, P.C. Certified Public Accountants has audited the financial statements for the American Red Cross, Pioneer Valley Chapter for the year ending June 30, 2007. Copies of the complete audited financial statements are available upon request.

BOARD of DIRECTORS

Frank W. Anderson
(Chair)
Retired, MassMutual

William O. Trudeau, Jr.
(1st Vice Chair)
Insurance Center of New England

Drew Golaski
(2nd Vice Chair)
Big Y World Class Markets

Derek Mitchell
(Secretary)
Environmental Services, Inc.

Marcia H. Conrad
(Chair of Volunteers)
Retired, Bay Path College

Robert W. Martin
(Treasurer)
PricewaterhouseCoopers

Pete Bell

Maureen C. Hayes
Hayes Development Services

Robert Bonsall
Disability Management Services, Inc.

Sean M. Hogan
Hogan Communications

Brad Campbell
Home Builders/A. Boilard & Sons, Inc.

William Lachenmeyer
Smith & Wesson

Paul Caron
Paul E. Caron Associates

Brian Lees
Hampden County Clerk of Courts

Commissioner Gary Cassanelli
Springfield Fire Department

Fannie Y. Lin
Capuano Care

Dr. Charles Cavagnaro, III
Wing Memorial Hospital & Medical Centers

Daniel McDonough
Lenox Saw & Manufacturing Co.

Sarah Corrigan
OMG, Inc.

Kathleen P. Mullin
Sovereign Bank

Mark Cress
Bulkley, Richardson & Gelinas



American Red Cross

Russell J. Peotter
WGBY Public Television

Sean Davey
Clear Channel Communications

Jason Pratt
Babson Capital Management LLC

Veena Desai, M.D.

Angelina Ramirez
Stavros Center for Independent Living

John L. Doleva
Naismith Memorial Basketball Hall of Fame

Venus D. Robinson

BGen. Wade Farris
Westover Air Reserve Base

William Rosario
PeoplesBank

Jeffrey Fialky
Bacon & Wilson, PC

Ira Rubenzahl
Springfield Technical Community College

Gerald FitzGerald
FitzGerald & Mastroianni Advertising, Inc.

John Santoro, M.D.
Baystate Medical Center

Ellen Freyman
Shatz, Schwartz & Fentin, PC

Michael Santoro
Meadwestvaco

Michael Garreffi
WWLP TV22

Rep. Benjamin Swan
MA House of Representatives

Steven Graziano
Veritech Corporation

Adam Wright
Advertus Media

Elaine Grimaldi
Monson Savings Bank

David Yelle
Bay Path College

Rick Lee, Executive Director
www.redcrosspioneervalley.org

Gifts from Corporations, Foundations & Organizations

Fiscal Year 2007

Anonymous
AAA Auto Club of Pioneer Valley
Advertus Media
American Medical Response
American Red Cross Blood Services N.E. Region
Astro Chemicals Inc.
Bank of America
Bay State Gas
Baystate Health
Big Y World Class Market
Boston Culinary Group
Brimfield Elementary School Students & Staff
Bulkley, Richardson, and Gelinias, LLP
BusinessWest/HealthCare News
Capuano Care
Chicopee Savings Bank
ClearChannel Communications
Comcast Spotlight
Community Foundation of Western MA
Community United Way of Pioneer Valley
Country Bank for Savings
Dinn Brothers Inc.
Disability Management Services Inc.
Eleanor Hayes Foundation
F.L. Roberts & Company Inc.
Fallon Community Health Plan
Field Eddy & Bulkley Inc.
FitzGerald & Mastroianni Advertising Inc.
Friendly Ice Cream Corporation
H.L. Dempsey Co., Inc.
Hampden Bank
Hampden Savings Foundation
Hampden Engineering Corporation
Harold Grinspoon Charitable Foundation
Health New England
Hogan Communications
Homebuilders Association of Western MA
InStar Services Group
Insurance Center of New England
Irene E. & George A. Davis Foundation
J.M O'Brien & Company, PC
Jewish Endowment Foundation
John DiNapoli Golf Tournament Fund
John R. Lyman Company
Lego Systems
Lia Toyota Scion of Wilbraham
Manny's TV & Appliance

MassMutual Center
MassMutual Financial Group
Max's Catering
MeadWestvaco
Naismith Memorial Basketball Hall of Fame
New Alliance Bank
Novak Charter Oak Financial
OMG, Inc.
Pellegrini Seeley Ryan & Blakesley PC
PeoplesBank
PricewaterhouseCoopers
R.A.C. Builders Inc.
Dan Roulier & Associates
Smith & Wesson
Sovereign Bank New England
Spalding
Springfield Technical Community College
United Bank
United Personnel Services
Vanasse Hangen Brustlin, Inc.
Westfield Bank
Wing Memorial Hospital and Medical Centers
Workplace Solutions
WWLP TV22
Zasco Productions

The American Red Cross Pioneer Valley Chapter is enormously grateful for the ongoing and generous support of **all** of our donors.

Space limits prevent us from including everyone who has given, and we refrain from listing the names of individuals in any electronic media without prior consent.

Please know how truly appreciative we are for your generosity and support— On behalf of all those we serve, ***thank you!***

The list here includes corporate, foundation and organizational donors who have made gifts of \$1,000 or more to the Pioneer Valley Chapter during the fiscal year 2007 (July 1, 2006 through June 30, 2007).